



417 5th Avenue North
Strum WI 54770

23669 Washington Street
Independence WI 54747

Phone: (715) 695-2691 or (715) 985-3004
Facsimile: (715) 695-3599 or (715) 985-9330
Toll Free (800) 831-0610

www.tcc.coop

Phone Number Assigned: _____

TCC - TELEPHONE

Member Name _____

Member Number _____

Billing Name (if different than member name) _____

Directory Listing (if different from billing name) _____

Billing Address, Street, City, State, Zip Code _____

911 Address (if different from billing address) _____

- Published** – no charge – Print your name(s) above as you would like it to appear in the directory. * \$.50/mo. – residential; \$1.00/mo. – business
- Additional Listing(s)*** _____
- Non-Published** – no charge – A non-published number will insure that your telephone number will not appear in our directory or directory assistance.
- Unlisted** – no charge – An unlisted number will insure that your telephone number will not appear in our directory. The number will be available through directory assistance.
- Own Rent: Landlord _____

TELEPHONE INSTALLATION INFORMATION

Requested Date of Installation _____ Requested Time of Installation _____

Have you had service with TCC before?
 Yes No If yes, which service? _____

Check One: Residential Business (Tax Exempt No. _____)

Previous Occupant (if known) _____ New Construction

Do you need any inside wiring or jacks installed? Yes No If yes, Prewiring Jacks – How many? _____
(\$15 per jack; prewiring and installation \$50 per hour, \$25 minimum)

TELEPHONE SERVICES & FEATURES

Telephone Plans

- Residential \$17.00
 Business \$17.45
 Simply Talking \$49.99

Long Distance Provider

Intralata (within 715) _____
Interlata (outside 715) _____
(A charge will apply to change carriers at a later date after the 1st billing)
PIC Freeze: Yes No

Telephone Restrictions

- Toll Restrictor \$2.50 (Pin # _____)
- No Long Distance N/C
 No Long Distance (800 only) N/C
 International Block N/C
 Collect Call Block N/C
 Third-Party Block N/C
 900 Block N/C

Telephone Features

- Call Waiting \$1.00
 Cancel Call Waiting \$.50
 Call Forwarding \$1.00
 Call Forward Busy \$1.00
 Three-Way Calling \$1.00
 Speed Calling \$1.00
 Smart Call \$1.00
 Caller ID Name/Number \$4.25
 Caller ID Call Waiting \$.50
 Repeat Dial (*66) \$2.00
 Automatic Recall (*69) \$2.00
 Selective Call Rejection \$2.00
 Selective Call Acceptance \$2.00
 Basic Voice Mail \$4.50
 Deluxe Voice Mail \$9.95

Mandated Charges

- | | Single | Multi |
|--|--------|--------|
| <input checked="" type="checkbox"/> Interstate Access | \$6.50 | \$9.20 |
| <input checked="" type="checkbox"/> 911 (varies from .19 to .40) | | |
| <input checked="" type="checkbox"/> FUSC | \$.60 | \$1.00 |
| <input checked="" type="checkbox"/> USF | \$.56 | \$.56 |

Do you qualify for Life-Line Link Up Discounts?
 Yes No

Feature Packs

- Family Pack \$5.95
 Chat Pack \$3.00
 Value Pack \$7.75
 Value Pack Plus \$8.75
 Net.Pack 1 \$2.50
 Net.Pack 2 \$5.50

Cross Billing

Yes, cross bill with _____
 No, separate bill please.

Wire Maintenance

Yes, sign me up for Wire Care at \$1.99/month
 No, I choose not to sign up for Wire Care

If no selection is made, it will be assumed that you are not choosing Wire Care.

For Office Use:

Service Order # _____
New Member Folder _____
Deposit: \$ _____
CSR: _____

There is a \$15 connect fee per line

Prices do not include applicable taxes (5.5% State, 3% Federal) or franchise fees. All prices subject to change.

NOTIFICATION UPON APPLICATION FOR TELEPHONE SERVICE

The Public Service Commission of Wisconsin's Administration Code Chapter 165.052, (5), states: "A utility shall not disconnect any RESIDENTIAL service without notifying the County Department of Health and Social Services at least 5 calendar days prior to the scheduled disconnection, IF THE CUSTOMER OR A RESPONSIBLE PERSON HAS MADE A WRITTEN REQUEST FOR THIS PROCEDURE TO THE UTILITY." We are required to inform you of this right.

Pursuant to the Wisconsin Administrative Code, Chapter PSC 165.043, please be advised as follows:

- a) Nonrecurring charges may include: \$15 connect fee; \$5 premise visit fee; installation at \$50 per hour; \$15 per jack; \$10 line connection (protector) fee; \$5 subsequent service order fee; \$5 activation fee; up to \$15 fee for change of long distance carrier; \$12 NSF check charge.
- b) Residential and business access lines are available to members of TCC in the telephone exchange areas determined by the PSC including Eleva (287), Pleasantville (694), Strum (695), Pigeon Falls (983), Northfield (984), and Independence (985). Residential access is \$17.00 per line; business access is \$17.45 per line. Monthly rates, which are quoted for basic services, do not include rates for any additional, optional service features or long distance.
- c) Customer premise phones and equipment may be leased or purchased through TCC or purchased from any other competitive provider.
- d) TCC bills for Tri-County Long Distance. Members may purchase their toll service through another carrier and receive a separate bill for that toll. The names and telephone numbers of such long distance carriers may be found in the West Central Wisconsin Regional Telephone Directory or a list will be provided upon request.
- e) Rate information for additional services is described on the preceding page.