

TCC INTERNET

Setup and Configuration



D-Link Wireless N 150 Router



For additional assistance, call our
Internet Help Desk at 1-888-655-8642

Available 24 hours/day, 7 days/week

First Time Connection Setup

1. Open box, remove contents. You should have a Router, Power Cord, Vertical Stand, Ethernet Cable, CD-Rom and paper instructions. At this time, you may choose to insert the CD-Rom and watch the setup video before proceeding. If not, follow the rest of the steps to connect:
 2. Turn off computer, plug DSL line into the INTERNET port on the D-Link router
 3. Plug the AC adapter into the D-Link router to power it up, wait 60 seconds for connection
 4. WIRED: Plug ethernet cord into your computer's ethernet port and plug into Port 1 on the D-Link router. Turn computer on.
 4. WIRELESS: Turn on wireless computer, click wireless icon in the corner to "View Available Networks" and select your D-Link router connection.
 - At this point, your D-Link router should ask you for the Security Key or PIN. Turn your D-Link router over and look at the sticker on the bottom. Look for WPS PIN. This should be an 8 digit number. Type this number in and click OK. If you get an error or the box comes back to retype, please retype the number again or contact TCC for assistance.
 5. Open a browser (Internet Explorer, Mozilla Firefox, Safari, Google Chrome). You should get a web site with the TCC logo asking for your Username and Password. Fill in your TCC username and your TCC password and click Connect. Contact TCC to retrieve this information.
 6. If successful, you should see "Congratulations!" on the screen. If you see the login screen again, retype the username and/or password or contact TCC for this information.
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My Connection Is Setup, I Am Connecting Another Device

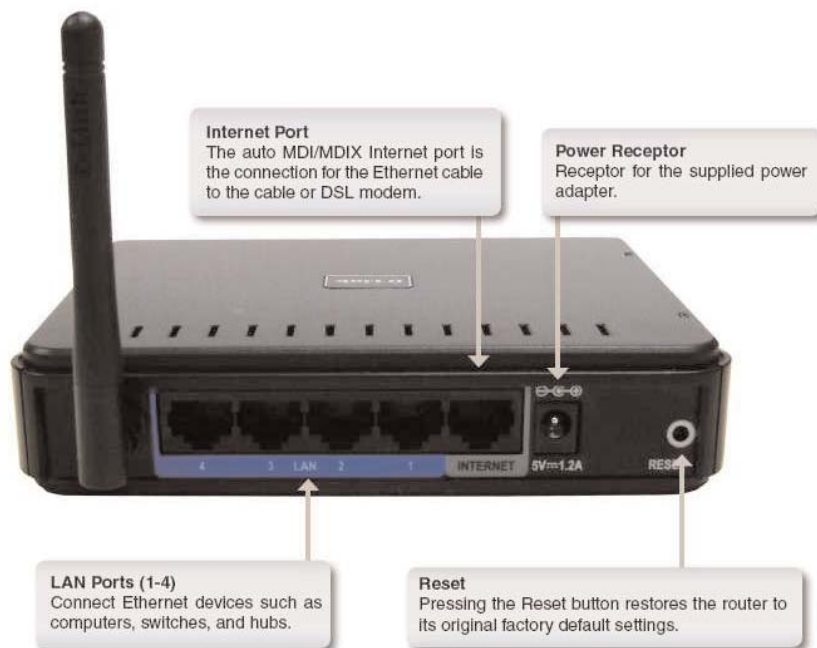
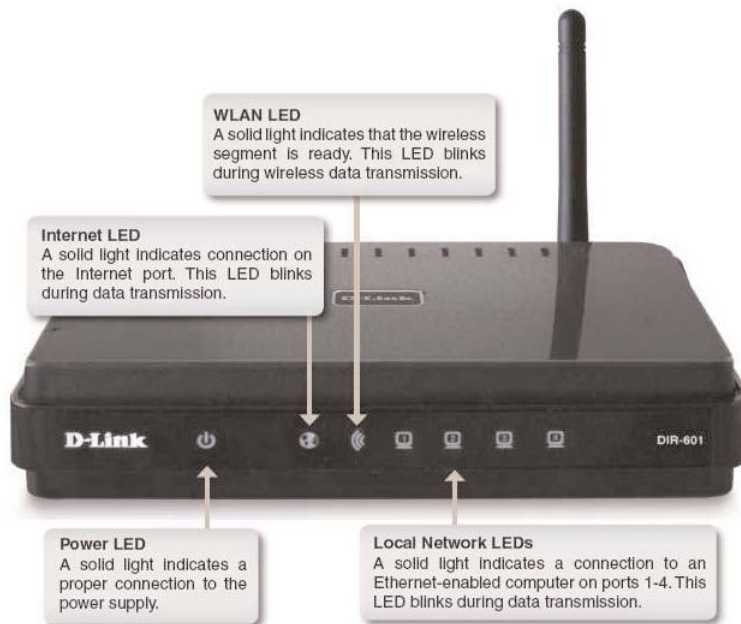
Non-Wireless Device:

Simply connect an ethernet cord from your device to the next numbered port on the back of the D-Link router. Unplug and plug in the power cord on the D-Link router and then restart your device.

Wireless Device:

1. Find your D-Link router and turn it over
2. Look on the sticker on the bottom for **WPS PIN** followed by an **8-digit number**
3. Write down that 8-digit number. **This is your Security Key for wireless**
4. Type that 8-digit number in and click Connect/OK
5. Your device should be connected and ready to use the wireless in about 30 seconds. Contact TCC if you have any questions or problems.

D-Link Router Front & Back -- Lights & Plug-in Ports



Troubleshooting

1. Unplug power to D-Link router and turn off your computer(s)
2. Plug power cord back in to D-Link router and wait 60 seconds for lights on front to be solid.
3. Turn on computer and try the Internet to see if it works.

If the INTERNET light on the front is off, make sure DSL phone cord is plugged into INTERNET port on D-Link router. Bypass any surge protector the DSL line use.

If the INTERNET light on the front is blinking steady, call TCC and report the trouble. This is likely a line or outlet issue.

If the lights are fine but Internet still does not work, try the following:

- Check using another computer
- Connect to the D-Link router with ethernet instead of wirelessly
- Restart computer
- Check other web pages
- Call TCC technical support at:
1-888-655-8642

TCC Technical Support

Help Desk 1-888-655-8642 24 x 7
Local Office 1-800-831-0610 M-F 8 - 5

www.tcc.coop/support.php
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